How we protect your data

	Level 1 *Policies & Data Centre*	Information Security Management Policy ISO 9001 – Quality management ISO 27001 – procedures, activities and audits
	Level 2 *Secured connection*	HTTPs – SSL certificate Data encrypted between data centre and user
	Level 3 *Monitoring*	DDoS protection Web Application Firewall Pen & hacktests
	Level 4 *Customer system*	Each customer has an own and encrypted database Login by using SystemID, username and password Password can only be retrieved by user via email
	Level 5 *Extra security options*	Access by using 2-factor authentication (2FO) (for each session a separate session-code is sent by email) Access by using Single Sign On (SSO) (no separate login required)
	Level 6 *Access per contract*	Define per contract which users have access (no access = contract not visible)

See page 2 for more details

The application

Every 2Agree customer has the availability of a separate environment and encrypted /database. By using the 3-way security [company-ID, username and password] 2Agree offers a very high level of security. It is also possible to restrict access by using specific IP addresses and/or use an unique session-code for each time the user logs in to 2Agree.

The certificates

Quality

ISO 9001 concerns the standard for quality management which is applicable for all processes from out hosting partner. An in dependable quality company performs an annual audit to check, validate and document all processes. The certificate proofs that an effective quality management systems is used and that the hosting partner operates according to the defined rules and procedures.

Security

The ISO 27001 certificate proofs that procedures and daily activities within the data center are carried out by following strict procedures according to the norm. During annual audits the Information Security Management System (ISMS), and the processes behind the system, are checked and approved. The norm operates according requirements for defining, implementing, performing, checking, judging, managing and improving the documented ISMS related to operational risk management.

Corporate social responsibility

ISO 14001 is a standard related to social responsibility. By using an environmental management system and the ISO standards environmental risks can be controlled and when applicable reduced. The certification is audited annually.

Data centre and backup

Our hosting partner uses a high qualified datacenter in Amsterdam including an 24x7 advanced security system, CCTV video monitoring, and alarm system. The data center is equipped with a redundant and scalable high capacity power supply. There is a top availability guarantee and an uninterruptible Power Supply (UPS)-system and diesel-backup generators are in place. Very Early Smoke Detection Apparatus (VESDA) are installed in each area. Backups of the application and customer data are made every day.

The secured connection

2Agree uses a HTTPS / SSL (Secure Sockets Layer) connection, meaning that all data between your device (PC, laptop, tablet or smartphone) and the 2Agree server will be encrypted.